



**Unmatched speed and
precision since 2002**



Setting
the standard
since 2002

The claims recovery experts

A trusted partner since 2002

Claims Recovery Financial Services (CRFS) started in the claims business in 2002, and we pride ourselves on our speed, dedication, and accuracy. Over the years, we've grown to become the industry leader for claims recovery outsourcing and consulting.

Make us your trusted partner for:

- ✦ **Claims Recovery**—Our end-to-end post-foreclosure claim solutions begin at foreclosure sale and end at receipt of final proceeds. Throughout the process, we provide feedback and recommendations for improvement to avoid similar losses in the future.
- ✦ **FNMA and FHLMC**—CRFS is the industry leader in Investor and GSE claims processing outsourcing and consulting. Our expertise spans the entire continuum of FNMA (Fannie), FHLMC (Freddie) and Private Investor Claims and related services.
- ✦ **Loss Analysis Review**—We review all Explanation of Benefit and Payment advices to identify potential recoverability, quantify and itemize losses and charge-offs, and identify potential bill-back.
- ✦ **Portfolio Acquisition Due Diligence**—We conduct a full review of the files prior to acquisition to uncover potential liability issues.
- ✦ **Investor and MI Claims**—Our ability to react immediately to changing loan administration environments while maintaining efficiency and quality allows us to consistently meet and exceed client expectations.
- ✦ **Timeline and Expense Management Review**—Our expertise helps you optimize timeline and expense oversight and minimize current and future losses.
- ✦ **HUD Audit Support**—CRFS is the only vendor in the industry to have received multiple zero HUD Audit findings. And we've helped our clients reduce their loss mitigation findings by millions of dollars.

Click the  to learn more

A process that works

CRFS has developed a proven process, filling thousands of claims per month and recovering hundreds of millions per year on average. We're committed to building strong client relationships by consistently delivering quality workmanship and fast, efficient service.

We don't just stop once the minimums are reached—we push to exceed the expectations of every client.





Recover more dollars—faster

CRFS is uniquely structured to scale to your project size. Unlike most in-house departments, we can quickly assemble “all hands on deck” to gear up for your project. On average, CRFS recovers thousands of dollars per file for our clients.

From the very start of each implementation, we lay out a detailed, customized strategy. No corners are ever cut. We make sure that the most effective and relevant processes are put in place from the beginning to ensure that recoveries and savings are maximized from day one.

Regulatory compliance specialists

Our dedicated compliance team closely monitors and assesses regulatory updates that impact investor and insurer timeframes, guidelines, client recoverability, and potential audit risks as well as the default timelines. And we provide frequent and meaningful compliance updates to investors, insurers, clients, and industry partners.

Talk to the experts

The professionals at CRFS have hundreds of years of combined experience and are active in the industry. Talk to us about the best solution for your business and discover firsthand and why our quality, efficiency and expertise are second to none.

crfservices.com • 585.589.8946

“We take great pride in our ability to provide client services with speed and quality that is simply unmatched. Between our team’s experience and ongoing commitment to stay current on regulations, CRFS continues to set the standard for the industry.”

Sean Snook

*Senior Vice President
Chief Operations Officer*

“With management and oversight from CRFS we were able to hit our HUD timelines, keep the audit review very organized, and made our overall audit a huge success.”

*National Mortgage
Servicing Executive*



Setting
the standard
since 2002

231 East Avenue
Albion, NY 14411

**crfservices.com
585.589.8946**